

ECN Scheduled Outage notification



The ECN Group have been making plans to move to a new data centre. The actual data centre move has been scheduled for the end of August 2011 and an extended outage will be required to complete this.

ECN have scheduled an outage on 27 August 2011 that will affect Customs and MAF messaging for an extended amount of time.

Scheduled outage notification

From: 7:00pm Saturday, 27 August 2011

To: 5:00am Sunday, 28 August 2011

NZ time (the outage will be approximately 10 hours in duration).

Systems affected:

- Customs and MAF messaging for your environment will not be available during this extended maintenance window.
- Customs and MAF messages sent during this outage will be queued in your own internal systems.
- CusWeb Site will not be available during this outage period.

Thorough planning has been completed to ensure a smooth transition during the data centre move.

It is recommended that customers complete any urgent entries before this outage period.

If you have any queries regarding this outage, or if you need assistance during the outage, please contact the ECN Helpdesk on 0800 NZ CUSTOMS (692 878).

