

Notice to customs website users



Users of the Customs website should be aware of the following planned changes.

What are the changes?

After much feedback around the data extraction from our new website, Customs has developed web services to enable organisations to extract data from the supplier codes, craft names, and exchange rates pages. We have made available the specification for each of these services on the [Technical Lists and Guides](#) page of the Customs [website](#).

What does it mean for you?

This change means you can access data seamlessly and connect your systems to ours using the web services.

We will no longer provide downloadable text files, but have made available XML files that you can download and use in whatever format you choose.

Whilst this may mean a change to the way you extract data from our site, Customs is committed to using best practice data transfer methods that are standard for all users.

The change is scheduled for implementation Wednesday **21 September 2011**.

Any questions please email WebsiteManager@customs.govt.nz. The ECN Group have been making plans to move to a new data centre. The actual data centre move has been scheduled for the end of August 2011 and an extended outage will be required to complete this.

ECN have scheduled an outage on 27 August 2011 that will affect Customs and MAF messaging for an extended amount of time.

Scheduled outage notification

From: 7:00pm Saturday, 27 August 2011

To: 5:00am Sunday, 28 August 2011

NZ time (the outage will be approximately 10 hours in duration).

Systems affected:

- Customs and MAF messaging for your environment will not be available during this extended maintenance window.
- Customs and MAF messages sent during this outage will be queued in your own internal systems.
- CusWeb Site will not be available during this outage period.

Thorough planning has been completed to ensure a smooth transition during the data centre move.

It is recommended that customers complete any urgent entries before this outage period.

If you have any queries regarding this outage, or if you need assistance during the outage, please contact the ECN Helpdesk on 0800 NZ CUSTOMS (692 878).

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